

# Vacancy summary

Closing date: 31st July 2023

## Vacancy title

RAC Breakdown - Motor Vehicle Technician Apprenticeship

## Name of employer

RAC MOTORING SERVICES

## Training course

Autocare technician

## Summary of the apprenticeship

RAC in conjunction with North London Garages have exciting opportunities for Apprentice Roadside Technicians. The RAC is the UK's leading breakdown service provider - a people-powered business of 4,000 'Orange Heroes' delivering the best-in-class motoring services for both private and business drivers.

## What will the apprentice be doing?

- Out on the road rescuing customers face to face
- Offering roadside assistance following strict vehicle repair procedures, aiming to get the customer back on the road
- College training on block release

## Training and qualification levels

During your apprenticeship programme you will complete a mix of both college learning and on the job training. This role will provide much more than just how to be a mechanic!

Successful candidates will be employed by the RAC and will attend college on a block basis in Enfield, working towards achieving your Level 2 Auto Care Technician apprenticeship.

You will have training and exposure to real life breakdown situations, these will require you to offer roadside assistance, follow diagnostic and repair procedures, communicate with our customers and aiming to get our customers back on the road.

One of the North London Garages Training Officers will visit you and monitor / assess your competence regularly. This is part of our close support network NLG provides to ensure that apprentices are both enjoying and succeeding in their course.

Functional skills math or English if needed.

## Employment details

### Application closing date

31st July 2023

### Apprenticeship start date

1st September 2023

### Duration

24 Months

### Working week details

Your working week will involve working shifts to ensure we meet our customer's needs. Contracted hours average at 40 hours per week.

## Hours per week

40 hours a week

## Pay rate

£12,000

## Extra information about pay (optional)

The apprenticeship programme has a starting salary of £12,000 per year (Plus £4,000 London Weighting Allowance, if residing in the qualified areas).

### Employer benefits:

- Generous annual leave entitlement
- A fully equipped state of the art company vehicle (after 6 months) with tools and uniform
- Free RAC breakdown cover for you and your household from day one
- 24-hour colleague assistance programme
- Company life assurance linked to pension
- Access to MyFlex our flexible benefits site providing numerous benefits including health and wellbeing.

## Number of positions

20 available across various locations

# Requirements and prospects

## Skills

- Communication skills
- Attention to detail
- Organisation skills
- Customer care skills
- Problem solving skills
- Analytical skills
- Logical
- Team working
- Creative
- Initiative
- Non judgemental
- Patience

## Qualifications required

GCSE or equivalent Maths and English (Grade 4 or above) desirable.

## Future prospects

Following the successful completion of your apprenticeship, you will be offered the opportunity to apply for full time employment as a roadside technician. Currently technicians will benefit from a competitive salary ranging from £30,536 - £50,000! OTE.

## Future prospects

This position will include driving a company van to and from breakdown locations. You must have a full clean UK driving license, you will need to be over 18 years of age (No upper age limit). Some previous work experience would be an advantage; however, it is not essential. The specific hours and days that you will be required to work and attend college will be discussed in more detail at the employer interview and by North London Garages. The successful candidate will be able to work in their local area and be required to travel to our training centre to attend for block release. This may involve commuting. There really hasn't been a better time to join the UK's number 1 breakdown provider!

# About the employer

## Name of employer on advert

RAC MOTORING SERVICES

## Employer information

We offer complete peace of mind for all 12m+ personal and business members with all their driving needs, providing a differentiated range of driving and mobility-related services, for our consumers. Headquartered in the West Midlands with approximately 4,000 dedicated staff, our vehicle services are underpinned by its nationwide, patrol force, focusing primarily on vehicle repair and recovery. We additionally provide assistance for breakdowns and accidents, technical and customer support services to individuals through our partnerships with leading motor manufacturers, banks, insurance companies and fleets.

## Contact email (optional)

[recruitment@nlggta.co.uk](mailto:recruitment@nlggta.co.uk)

## Application website

[www.nlggta.co.uk/rac-apprenticeship-northlondongaragesgta](http://www.nlggta.co.uk/rac-apprenticeship-northlondongaragesgta)

## Explain the application process (optional)

On completion of your online application form, you will receive an emailed response inviting you into an assessment. (please check your spam and junk folders). Once you have completed your assessment, you will sit 2 interviews, one with North London Garages (Training provider) and one with RAC professionals. You should then receive your feedback within 1 week.

# Application

## Question 1

Do you have a full clean UK driving license?

## Question 2

Are you prepared to travel to Enfield for 5 days a week once a month, to complete your block release training?

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🌐 [www.nlggta.co.uk](http://www.nlggta.co.uk)

